Participant Number: 1

Evaluator 1: Hannah Kim

Evaluator 2: Emma Hanson

Age: 21

Gender: Male

Highest Level of Education: Some College

Daily Access to Internet: yes

Access to Devices: Yes

**In-Task Data Collection**

| Task | Completion (Y/N) | Time to Completion | # of Clicks | # of Clarifying Questions | Additional Notes(errors/difficulties) |
| --- | --- | --- | --- | --- | --- |
| 1 | Y | 1:30 | 12 | 0 | No difficulties, said it was very straightforward |
| 2 | Y | 2:10 | 7 | 1 (clarifying about task) | Struggled to find volunteering stuff |
| 3 | Y | 1:50 | 3 | 1 (asked about where to find sign in button) | Couldnt find sign in button |

## **End State Data Collection**

| Task | Ease of Use Rating (1-5) | Anything Confusing? | Additional Notes(errors/difficulties) |
| --- | --- | --- | --- |
| 1 | 5 | Words like map is here | Thought it was very easy |
| 2 | 3.5 | Delivery sign up vs get help button, words not clear |  |
| 3 | 3 | Couldnt locate button | Thought that ppl that actually work there would know where button is |

**Open-Ended Questions**

| Question | Response |
| --- | --- |
| How pleased are you with the design of the website on a scale of 1 to 5 with 1 being unhappy and 5 being pleased? | 5 |
| How satisfied were you with the aesthetics of the visual design on a scale of 1 to 5 with 1 being unhappy and 5 being pleased? | 5 |
| If you could describe your experience with the website in 3 adjectives, what would they be? | Effective, simple, enjoyable |
| What aspects of the website did you like or enjoy? | Aesthetics (pleasing to look at), simple and not too complicated |
| What would you change about the website for users who were completing the tasks that you just did? | Volunteer opportunities- doesnt know the difference between volunteering and delivery volunteering, make a distinction |

**Other Notes:**